



CHICAGO & VICINITY LABORERS' DISTRICT COUNCIL  
HEALTH & WELFARE FUNDS  
11465 W CERMAK RD  
WESTCHESTER IL 60154-5768



## Forwarding Service Requested

08/11/2025

Zelis Healthcare, LLC ("Zelis") provides claims administration services to health and welfare plans, including the Chicago & Vicinity Laborers' District Council Health & Welfare Fund and the Chicago & Vicinity Laborers' District Council Retiree Health & Welfare Fund (collectively "the Funds"). Zelis' services include the distribution of your Explanation of Benefits ("EOBs"). We are writing to inform you of a breach of your unsecured protected health information ("PHI") that involved Zelis and the Funds.

### What happened?

On June 15, 2025, Zelis received notice from the Funds of an issue involving Explanation of Benefits (EOBs) that Zelis mailed on June 10, 2025. Due to a technical error, certain EOBs were inadvertently mailed to incorrect recipients. This resulted in the disclosure of your PHI to unauthorized individuals. The Funds initially became aware of this incident on June 13, 2025.

### What information was involved?

The information potentially disclosed includes Plan participant's name, patient's name, address, claim number, provider name, procedure code and description, and date of service. **No Social Security numbers, financial account information, date of birth, or other sensitive identifiers were involved.**

### What have we done to mitigate this Incident?

Upon discovery of this issue, Zelis worked directly with the Funds to investigate what happened. Zelis and the Funds have extensive operational and technical processes in place to protect your information. To help prevent similar incidents from happening in the future, Zelis and the Funds are implementing additional processes to further strengthen their processes.

### Where can you get more information on this issue?

If you have any questions or need additional information, you may send your questions to [ChicagoLaborersInquiry@Zelis.com](mailto:ChicagoLaborersInquiry@Zelis.com). You may also contact the Fund Office at 866-906-0200, Monday through Friday, 8:30 AM to 4:00 PM

Zelis and the Funds apologize for any inconvenience or concern that this may cause. Protecting your information is incredibly important to us.